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Bib Data Sheet

CONFIRMATION NO. 5849

SERIAL NUMBER 10/082,386	FILING DATE 02/25/2002 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. 066416.0126
APPLICANTS Daniel N. Duncan, Austin, TX; Alexander N. Svoronos, Springfield, NJ; Thomas J. Miller, Westfield, NJ;				
** CONTINUING DATA ***** THIS APPLICATION IS A CIP OF 09/547,627 04/12/2000				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY ** ** 03/25/2002				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature _____ Initials _____	STATE OR COUNTRY TX	SHEETS DRAWING 3	TOTAL CLAIMS 49
INDEPENDENT CLAIMS 4				
ADDRESS Robert W. Holland Suite 600 2001 Ross Avenue Dallas ,TX 75201-2980				
TITLE Method and system for self-service scheduling of inbound inquiries				
FILING FEE RECEIVED 738	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	